



BACK TO SCHOOL 2021

Dear Parents & Carers,

It's almost time to start thinking about shopping and ordering new or replacement uniform for your children! How time flies! To anticipate this, we have included **important order deadlines and information** about how & where you can order your uniform to make this summer stress free.

Key dates for your diary

Our shop in Wellington Sq, Stockton has more stock of compulsory uniform than ever before. Certain items do sell quickly and we will continue to re-stock however at peak we do need a longer lead time for uniform that has sold out.

- **Our order deadline to guarantee delivery on compulsory uniform is August 8th 2021**

Please ensure you have ordered by this date to avoid a delay.

The **Back To School** season is always our busiest time in the factory we aim to ensure you have all the uniform, correctly sized, for your children and your early order helps us achieve this.

As you can probably imagine, the compounding effect of Brexit, COVID-19 and the recent blockage of the Suez Canal have made an impact on the availability of school uniform for all uniform suppliers.

Having seen the impact that these circumstances were likely to bring about, we have looked to combat this by ordering in more stock than in any other Back To School season so far!

Orders can be placed in the following ways:

Our store in Wellington Square, Stockton is open Mon - Sat 9am - 5pm and we are open on Sundays in August 10am - 4pm. Uniform is available to purchase on your visit and we have more uniform than ever before.

Our team at Elizabeths are on hand to advise you on the best sizing options for your child, with **face to face fitting appointments in our Wellington Square store or online via LiZZoom fittings**. Go to www.elizabethsembroidery.com to book your time slot now. We also welcome walk-ins to the store for fitting advice and support.

Collections can also be made from the store during these times.

Our website www.elizabethsembroidery.com is available 24/7 and your school code is **nun**. The code is case sensitive. All prices for each size in each garment is available to view on the website.

Delivery options Summer 2021

- Collect from Wellington Square, free
- Delivery to home with DPD, £5 on next day delivery

Our recommendation and request is to please be proactive in ordering your children's uniform as soon as possible, and make Back To School as easy and stress free for both you and your children.

With summer being our busiest time, please keep in mind that wait times can sometimes exceed the usual 3 week turn around, but at fittings we will always size up appropriately to ensure that your children's uniform will fit them when starting school in September. We always advise to re-try on your child's uniform 2-3 weeks before they return and we will happily exchange any uniform, providing names have not been added, if your child has outgrown it before returning to school, as long as they are still in new condition with tags attached and the original packaging.

Our preferred method of contact is by email and we aim to get to reply within 24 hours
help@elizabethsembroidery.com

Cherish these moments, and take those all important treasured photos, don't forget to tag us in them on Facebook and Instagram @Elizabets.
Happy shopping!

Elizabets School Wear Address:

Wellington Square
Wellington Square Shopping Centre
Stockton on Tees

Wellington Sq Car Park - 3 hours free
Details for your SatNav TS18 1NA